

TERMS OF USE AND MAINTENANCE OF LACQUERED SOLID WOOD AND LAYERED FLOORS

The high quality wooden floors produced by Barlinek are made entirely from natural wood. These floors are characterised by high practical and aesthetic values.

The manufacturer provides a warranty for the floors laid and used in accordance with instructions.

1. Wooden floors should be used at a temperature ranging from 18°C to 24°C.
2. The relative humidity in the room should be within the range 45% to 60%.
3. In the event that the temperature and humidity in the room are not checked during use of the floor, the warranty only covers the natural expansion of the wood according to the EN-13 266 and EN 13 228 standards.
4. The floor should be taken care of using only agents intended for this purpose - Barlinek floor soap, Barlinek Protektor Complete, Barlinek Protektor Shine and the Barlinek Concentrate care agent. Under no circumstances should silicon based floor care agents be used.
5. Mechanical damage arising during use is not covered by the warranty.
6. Everyday care should be limited to normal vacuuming or sweeping of the floor.
7. Frequency of care depends on how intensively the floor is used.
8. Sand deposited on the surface of the floor must be removed. Sand deposited may cause scratches on the lacquer layer and minor dents and scratches on the wood's surface layer. Scratching caused by sand is not covered by the warranty.
9. Use a dry soft brush to remove dust. A slightly damp cloth may also be used with the addition of Barlinek care soap or without. Under no circumstances should wet marks be left on the floor after cleaning. Damage to flooring caused by water or other liquids does not constitute grounds for warranty claim.
10. Felt pads should be glued under all furniture and other interior elements which have direct contact with the floor.
11. Plastic underlay mats, rugs or carpets should be used under chairs and other furniture with castors to protect the wooden floor from mechanical damage.
12. The manufacturer recommends that the floor is manually or machine polished and the connections between individual floorboards protected with anti-adhesive liquid a minimum of twice a year.
13. Rooms where floors have been laid should be frequently aired to stabilise the humidity.
14. Under no circumstances should a wooden floor be covered with PE foil or other materials impermeable to damp and air.
15. Claims will not be accepted for change of the wood's colour when exposed to light (UV radiation).
16. The floor may be renovated by sanding and applying another layer of lacquer. The manufacturer approves the use of lacquers intended for wooden floors, used in accordance with application instructions. The number of renovations involving removal of the surface layer of the wood depends on the depth of the mechanical damage. Before commencing mechanical renovation (scraping or sanding) the condition of the floor should be analysed to ascertain if conducting mechanical renovation is justified.
17. Failure to adhere to the above recommendations immediately voids the warranty on material and services.
18. The manufacturer only allows the use of glued or floating layered floors on top of floor heating system. Laying a solid wood floor on top of a heating system voids warranty.
19. Before assembling a layered floor on a heated subfloor, the investor should heat the subfloor in accordance with the heating procedure certificate. A completed and signed heating procedure certificate constitutes an annex to this warranty card. If heating procedure certificate is not provided the warranty on the flooring laid on a floor heating system shall be void.
20. For more information on assembly of layered floorboards on a heated floor system and on the assembly instructions please visit our website at www.barlinek.com.pl

The warranty issued by the contractor shall be void if any fault is not reported by the investor within 14 days of appearing.

IMPORTANT: The user is required to ensure that cleaning staff is acquainted with these Terms of Use and Maintenance of Lacquered Solid Wood And Layered Floors.

I have familiarised myself with the above instructions and conditions of use, and with the warranty conditions.

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Date and legible signature of investor